



Cancellation/No show Policy

Late Cancel / No Show

We require a 12-hour notice before making any kind of changes to your schedule. If you are on an Unlimited Package and you cancel/reschedule a class, no show within 12-hours of your scheduled class, we will charge you the Drop-In rate of \$15. If you are on a Class Package, a class credit will be deducted from your package, but you will not be charged the \$15. There are no exceptions.

The Waitlist Policy

All waitlist customers will be added to a class once a cancellation is made. Should you not cancel prior to being placed in a class and you don't show for class the late cancel/no show policy will apply.

The Late Entry Policy

No riders may join a class 10 minutes after class has begun. Please be on time and be respectful of the class mood set by the instructor.